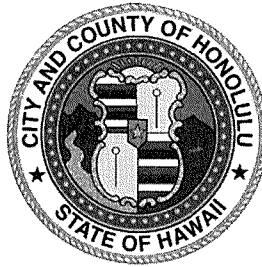


Submitted by:  
Budget and Fiscal Services  
Budget Committee Meeting  
Wednesday, January 13, 2010



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# Real Property Tax Electronic Payment Program

# Resolution 08-156

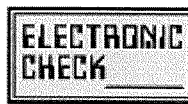
- Request the City establish a program to accept credit cards for real property tax payments.

# Electronic Payment Program

- As a convenience to taxpayers, beginning January 20, 2010 credit cards and e-checks will be accepted for real property tax installment payments made via the
  - internet and
  - telephone



**VISA**



- The Program will be provided at **no cost** to the City.

- The Program is coordinated with the City's current credit card processing contract with First Hawaiian Bank.
- Official Payment Corporation (OPC), an authorized vendor of First Hawaiian Bank, will process the electronic payments.
- Consistent with other governmental organizations, OPC will charge the taxpayer a convenience fee that covers the costs of the program.
- Hnlpay.com will be printed on tax bills and the Real Property and Treasury Division websites.

# Official Payment Corp (OPC)

- OPC is a leader in e-payment processing and collects payments for the IRS, TurboTax, 3,000 municipalities, and 27 states.
- OPC will separately assess and collect the convenience fee.
  - Credit cards: 2.49% of the amount paid  
*(Fee assessed for IRS credit card payments.)*
  - E-checks: \$3.30 per payment of \$10,000 or less  
\$15.30 per payment more than \$10,000